

Ramsden, Meghan (2024) Can't or Won't?: Improving international students academic outcomes and skills through inclusive practice. In: Advance HE Teaching and Learning Conference 2024, 3rd July 2024, Nottingham Trent University. (Unpublished)

Downloaded from: http://sure.sunderland.ac.uk/id/eprint/18662/

Usage guidelines

Please refer to the usage guidelines at http://sure.sunderland.ac.uk/policies.html or alternatively contact sure@sunderland.ac.uk.

**AdvanceHE



Advance HE TEACHING AND LEARNING CONFERENCE

CAN'T OR WON'T?: IMPROVING INTERNATIONAL STUDENTS ACADEMIC OUTCOMES AND SKILLS THROUGH INCLUSIVE PRACTICE

Meghan Ramsden

University of Sunderland









Meghan Ramsden (SFHEA) MSc, PGCE, BA (Hons)

Senior Lecturer and Programme Leader MSc Nursing
Academic Chair of Academic Integrity Panels
University of Sunderland



'Cultural factors place severe challenges of adaptation to UK academic conventions for international students'

(Shaheen, 2016:26).

Section 1

Implementation & Stages: The threepronged approach

Section 2

Student Voice: Impact on Students and understanding barriers and support

Section 3

Student Success Jigsaw & Data Evaluation: Partnership building and co-constructing powerful learning environments

WHAT, HOW, & WHY?







Average Module Marks Modules Passed 343 329 Pass Average Mark 95.9% 52.8 95.9% 93.5% 92.1% 51.9 52.8 2021/22 2019/20 2020/21 2021/22 2019/20 2020/21

INTERVENTION

WHAT?

- Reviewed student attainment and academic misconduct data through PowerBi
- Identified academic issues which needed addressing
- Attainment scores needed increasing and misconducts needed decreasing

INTERVENTION

HOW?

- Action Learning took place in working groups to discuss the real-world issues the students were facing (Zuber-Skerritt and Wood, 2019)
- Development of needs analysis (McGowan, 2005)
- Bespoke academic materials developed
- Changes to assessment briefs and workshops to ensure inclusive assessment to support students in confidently meeting learning outcomes (QAA, 2018).



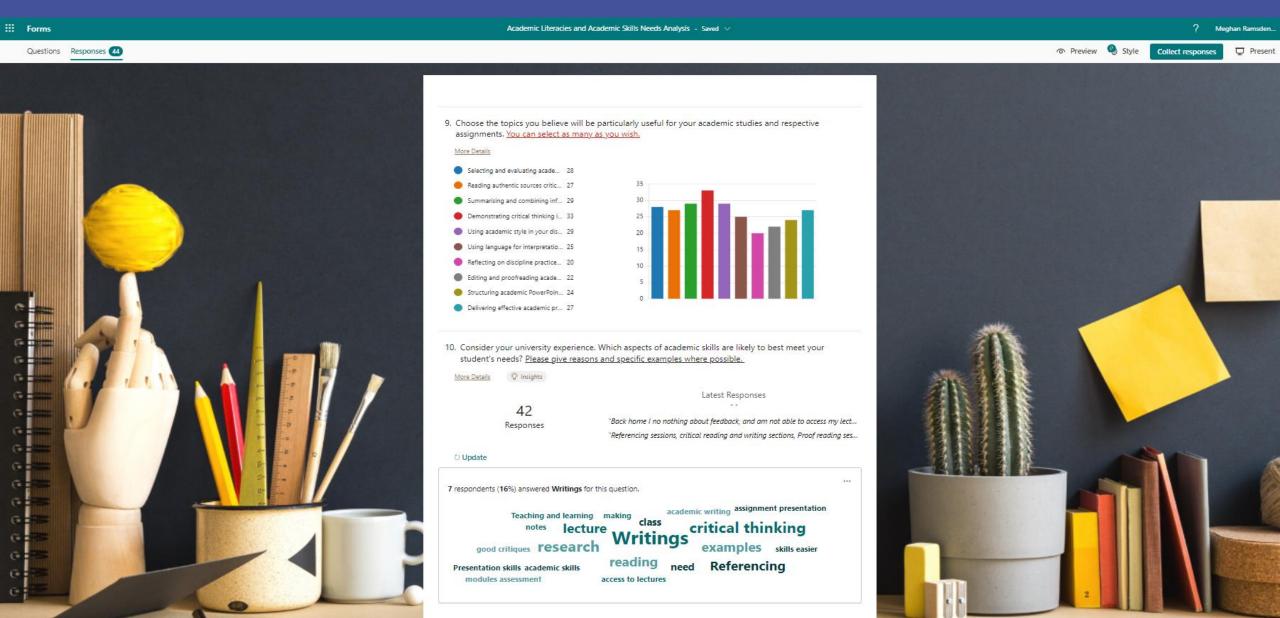


INTERVENTION

WHY?

- To support students in their academic transformation process (Mezirow, 1991) to adapt to UK Writing Conventions.
- To help students to become autonomous learners through academic conventions development (Barron, Gourlay and Gannon-Leary, 2010)
- To create a powerful and conducive learning environment
- To build connections through partnerships and rapport between staff and students (Blake, Capper and Jackson, 2022)

NEEDS ANALYSIS RESPONSES

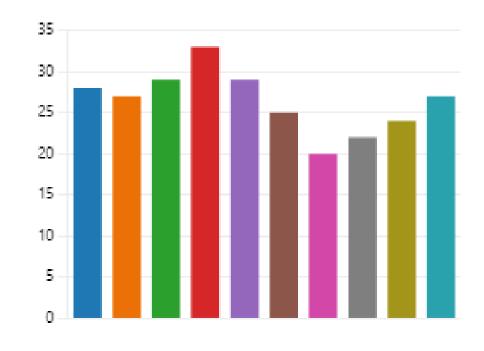


NEEDS ANALYSIS RESPONSES

Choose the topics you believe will be particularly useful for your academic studies and respective assignments. You can select as many as you wish.

More Details

- Selecting and evaluating acade... 28
- Reading authentic sources critic... 27
- Summarising and combining inf... 29
- Demonstrating critical thinking i... 33
- Using academic style in your dis... 29
- Using language for interpretatio... 25
- Reflecting on discipline practice... 20
- Editing and proofreading acade... 22
- Structuring academic PowerPoin... 24
- Delivering effective academic pr... 27



NEEDS ANALYSIS RESPONSES

111

7 respondents (16%) answered Writings for this question.

assignment presentation
skills easier lecture

Reading skills research

Academic writing making

good critiques access to lectures

reading critical thinking

examples best meet

academic skills

notes

modules assessment

Presentation skills

10. Consider your university experience. Which aspects of academic skills are likely to best meet your student's needs? Please give reasons and specific examples where possible.

44 Responses

ID ↑	Name	Responses		
1	anonymous	In the area of group discussion in class		
2	anonymous	Writings and further information on assignment using the assignment briefs. The need for clarification as regards all modules assessment.		
3	anonymous	A POSITIVE ATTITUDE TOWARDS STUDY, AN ABILITY TO THINK AND WORK INDEPENDENTLY.		
4	anonymous	I love listening and take down notes Because during classes it is good to pay close attention to the lecturer, everything might not be said on the PowerPoints but said in the class especially real life examples, when I take notes and go back home to study, remembering the real life examples, it sticks and I can never forget.		
5	anonymous	Academic reading and presentation because it boost ones ability and confidence		
6	anonymous	Physical lecture, audio and video demonstration seeing it physically will make remain in the memory.		
7	anonymous	Technical skills . This is because technology is almost everything here in united kingdom, compared to where we are coming from.		
8	anonymous	One to one		
9	anonymous	Academic Essay writing and critical thinking, Referencing and Sourcing for Literature and Journals		
10	anonymous	Teaching and learning		

SKILLS GAPS, ADDRESSING THE ISSUES, AND IMPACT OF SUPPORT



SKILLS GAP



ADDRESSING THE ISSUES



IMPACT OF SUPPORT



SKILLS GAP

- Inexperienced in the art of academic writing (Fatemi and Saito, 2020)
- Feelings of uncertainty about how to tackle our work
- Desperate need of support (Deucher, 2022).

ADDRESSING THE ISSUES

- Lecturers listened to our concerns (Cook-Sather, 2020)
- Needs analysis developed so we could share specific skills gaps
- Formative feedback given and extra support provided for academic skills

Using a range of critical reading strategies when working with authentic discipline texts. Level 4: 21 (48%) 3.66 Average Rating Demonstrating critical thinking in your writing, e.g. using evidence to express your own view on a discipline issue. 3.66 Average Rating



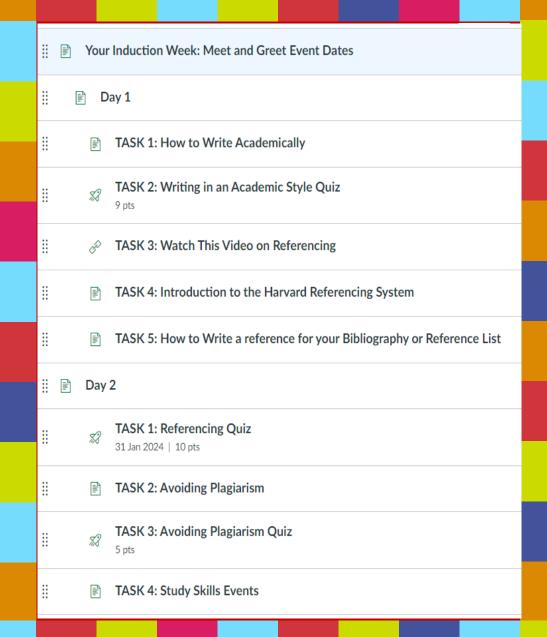
IMPACT OF SUPPORT

- Built our confidence
- Helped us become more competent when tackling assessments
- Allowed us to become more autonomous with our learning and gave us the ability to self-monitor our progress and trajectory (Sotiriadou, 2020).

SUPPORT WITH ASSESSMENT

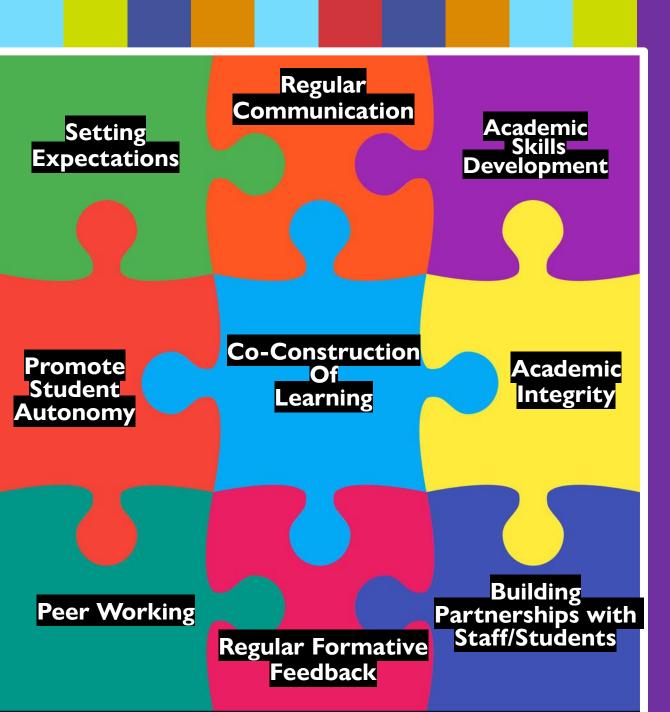
- Flipped classroom Students mark previous exemplars of work to understand how to self-evaluate their own academic work (Mazur, 2009)
- Lecturers positioning as a critical friend to students to make feedback accessible and conducive
- Assessment workshops were embedded in the sessions (Sotiriadou et al, 2020)





REDUCING ACADEMIC MISCONDUCT

- Useful online of resources on avoiding academic misconduct
- Discussions during lectures about the seriousness of academic misconduct and the consequences (University of Sunderland, 2021)
- Peer/group work to discuss our arguments with each other to develop critical thinking skills (Shaheen, 2016).



PUTTING THE PIECES TOGETHER...

Key Takeaways



Ensuring every Student is heard and supported pastorally and academically



Provide Students with the skills to become autonomous with their own learning



Providing bespoke support for Academic Skills tailored to each Module



Building positive partnerships between Staff and Students



The above combined, will help to construct a powerful learning environment for Students.



Metrics Data – Attainment and Academic Misconducts – September 2021 Cohort (55)

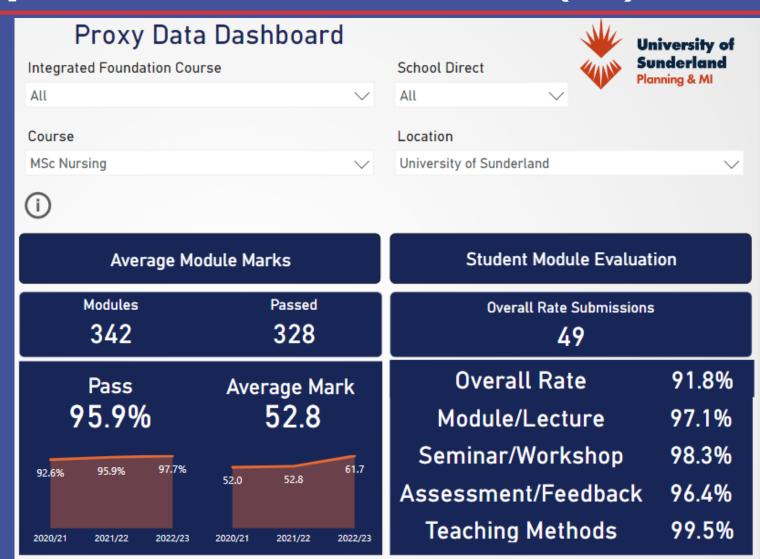
52.8% 75 Cases

Average Attainment

Academic Misconducts

2021/2 2021/2

September 2022 Results



Metrics Data – Attainment and Academic Misconducts – September 2023 Cohort (55)

61.7%

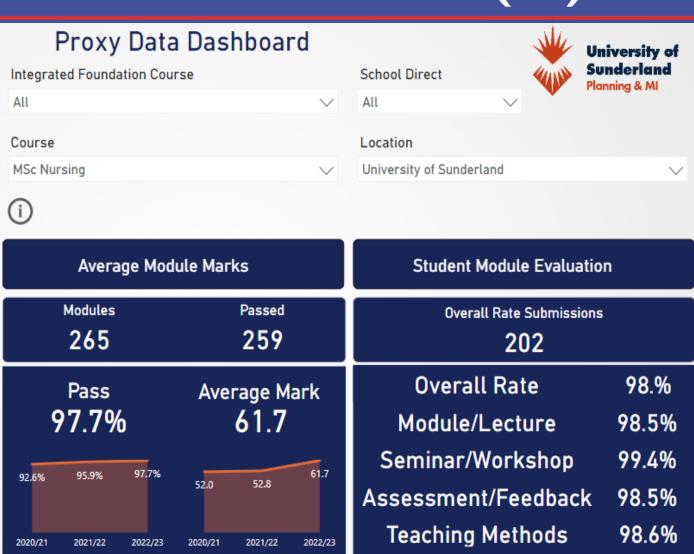
2 Cases

Average Attainment Academic Misconducts

2022/23

2022/3

<u>September</u> 2023 Results





'Feedbacks are constructive and directional, pointing out areas needed for improvements'

'There has been a good teacher-student rapport in the classes. Overall, teaching has been excellent'



'The Assessments
have helped to
increase the student's
independence'





'By forging trusting relationships and empathy with and between students, an environment can be created in which learners feel supported'

(Quaid and Williams, 2021:5).

Academic Integrity and Academic Misconduct - A Guide (2021) services.sunderland.ac.uk. Available at: https://services.sunderland.ac.uk/academicregistry/academicqualityhandbook/programmeregulationsandassessment/#ac-integrity (Accessed: 18 August 2023).

Barron, Paul, Lesley Jane Gourlay, and Pat Gannon-Leary. "International students in the higher education classroom: initial findings from staff at two post-92 universities in the UK." Journal of Further and Higher Education 34.4 (2010): 475-489.

Blake, S., Cappe, G. and Jackson, A. (2022) Building belonging in Higher Education - Wonkhe, www.wonkhe.com. Available at: https://wonkhe.com/wp-content/wonkhe-uploads/2022/10/Building-Belonging-October-2022.pdf (Accessed: 17 August 2023).

Cook-Sather, A., (2020) Respecting voices: How the co-creation of teaching and learning can support academic staff, underrepresented students, and equitable practices. Higher Education, 79(5), pp.885-901.

Deuchar, A. (2022). The problem with international students' 'experiences' and the promise of their practices: Reanimating research about international students in higher education. *British Educational Research Journal*, 48, 504–518. https://doi.org/10.1002/berj.3779

Fatemi, G. and Saito, E., (2020) Unintentional plagiarism and academic integrity: The challenges and needs of postgraduate international students in Australia. Journal of Further and Higher Education, 44(10), pp.1305-1319.

Mazur, E. (2009) 'Farewell, lecture?', Science, 323(5910), pp. 50–51. doi:10.1126/science.1168927.

McGowan, U. (2005). Academic Integrity: An Awareness and Development Issue for Students and Staff. Journal of University Teaching & Learning Practice, 2(3), 56-66. https://doi.org/10.53761/1.2.3.6

Mezirow, J. (1991) Transformative Dimensions of Adult Learning. United Kingdom: Wiley.

UK Quality Code - Quality Assurance Agency for Higher Education (2018) www.qaa.ac.uk. Available at: https://www.qaa.ac.uk/docs/qaa/quality-code/advice-and-guidance-assessment.pdf?sfvrsn=ca29c181_4 (Accessed 17th August 2023).

Shaheen, N. (2016). International students' critical thinking–related problem areas: UK university teachers' perspectives. Journal of Research in International Education, 15(1), 18–31. https://doi.org/10.1177/1475240916635895

Sotiriadou, P., Logan, D., Daly, A. and Guest, R., (2020) The role of authentic assessment to preserve academic integrity and promote skill development and employability. Studies in Higher Education, 45(11), pp.2132-2148.

Williams, H and Quaid, S. (2021) 'You don't get taught that' – How 'safe' classrooms can hinder learning. Teaching in Higher Education. ISSN 1470-1294

Zuber-Skerritt, O. and Wood, L. (2019) 'Introduction to Action Learning and Action Research: Genres and Approaches', in Action Learning and Action Research: Genres and Approaches. Emerald Publishing Limited, pp. 3–16. Available at: https://doi.org/10.1108/978-1-78769-537-520191003.

Thank you

We would like to invite any questions you may have!



